

Phone: 254.732.3987 Fax: 254.732.3823 E-mail: info@txspineonline.com

Welcome to Texas Spine & Neurosurgery. Below is our contact information:

Main Phone Number: (254) 732-3987
Toll Free Phone Number: (844) Meet Dr Z or (844) 633-8379
Fax Number: (254) 732-3823

Please fill out the following forms completely in ink. Do not use pencil! Please read over this entire packet of information and sign where indicated. This information will help with questions you may have regarding your care, as well as our policies and procedures.

Our office is open Monday - Thursday, 8:30am to 11:00am, and from Noon to 4:30pm, excluding holidays. We are open on Fridays from 9:00am to Noon, excluding holidays.

Patients are seen by scheduled appointment only. Please be on time to your appointments. Each of our patients has the right to be seen at his/her scheduled appointment time. If you are more than 10 minutes late to your appointment, we may need to reschedule your appointment. Expect your first appointment with Texas Spine & Neurosurgery to last 1-2 hours. Subsequent appointments typically last between 15 minutes and 1 hour.

Due to the nature of our practice, there are rare situations which cause the doctor to run behind or to be unavailable for clinic. If this occurs, your appointment may need to be rescheduled. This can happen for a number of reasons, such as Dr. Zielinski being called to an emergency or running late in surgery. We ask for your patience in the event that a delay occurs in your scheduled appointment time, and apologize in advance if you are inconvenienced due to such an issue. We strive to limit inconvenience to patients, and communicate changes to your appointment with as much notice and courtesy as possible.

All missed appointments will result in a \$50.00 fee, which will be charged to the credit card you provided during your new patient intake phone call. To avoid incurring this fee, cancel or reschedule your appointment at least 72 hours in advance of your scheduled appointment.

Co-pays, co-insurance amounts and applicable deductibles are due *before* you see the doctor. We accept cash, money orders, cashier's checks, personal checks up to \$100.00, Visa, MasterCard, Discover and American Express. If your personal check is returned for insufficient funds or you stop payment on a check you wrote to us, you must pay all bank fees, the original amount of the check, and a \$50.00 fee, before you will be scheduled to see the doctor again.

The best way to communicate with our office is via the telephone. Do not rely on e-mail or other electronic forms of communication to reach us.

Thank you for choosing Texas Spine & Neurosurgery. **By signing below, I affirm that I have** read, understood and accept all of the policies and procedures discussed above.

Patient Name (Print):	Patient Date of Birth:
Patient/Guardian Signature:	Appointment Date:



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Satellite Clinic Locations

Texas Spine & Neurosurgery understands that some patients can be more conveniently served outside of Waco. To accommodate these patients, we have established satellite clinics throughout Texas. Although not all appointments can be scheduled at these locations, most can, including new patient visits, MRI reviews and many post-operative follow up visits. We are affiliated with hospitals and surgery centers near these locations as well. If you prefer a location closer to home, please let us know. Our satellite clinics are in the following locations:

CLEBURNE

1200 W. Henderson St., Suite H Cleburne, TX 76033

CUERO

2500 North Esplanade Cuero, TX 77954

ENNIS

109 N.W. Main Street Ennis, TX 75119

GATESVILLE

1507 W Main Street Gatesville, TX 76528

GROESBECK

Medical Arts Building 801 McClintic Drive Groesbeck, TX 76642

HILLSBORO

1313 East Franklin Street Hillsboro, TX 76645

HARKER HIEGHTS

2025 Memory Lane, STE. 400A Harker Heights, TX. 76548

PALESTINE

3201 South Loop 256 Palestine, TX 75801

MINERAL WELLS

400 SW. 25th Ave. Mineral Wells, TX. 76067



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Patient Information:		Appointment Date: _		
PLEASE PRINT CLEARLY AND COMPLETE EACH ITEM IN INK – DO				
Patient Name:	Date of Birth:	Age:		
Mailing Address:	City:	State: Zip (Code:	
Home Address (NO PO BOXES):	City:	State: ?	Zip Code:	
CIRCLE PREFERRED NUMBER: Home Phone:	e: SS#	:		
Gender (circle): MALE FEMALE Marital Statu	s (circle): MARRIED SIN	NGLE DIVORCED WIDO	WED SEPARATED	
Race: White African American	American Indian	☐ Asian ☐ Other	☐ Hispanic	
Ethnicity: Hispanic or Latino Not Hisp	anic or Latino			
Employer:				
Emergency Contact Person (not living with you):		Phone:		
Relationship to patient:	Patient E-mail Address:			
How did you hear about us (Check all that apply):	☐ Family Physician	☐ TV ☐ Family/Fr	iend 🛮 Website	
	☐ Magazine ☐ \	Wacoan 🛮 Rambler	☐ Waco Today	
Insurance Information & Subscriber:				
Primary Insurance Information				
Insurance Name: ID/	Policy #:	Grp #:		
Name of Insured:	_ DOB:	SSN:		
Relationship to Patient:	Employer	:		
Secondary Insurance Information				
Insurance Name: ID)/Policy #:	Grp #	t:	
Name of Insured:	DOB:	SSN:		
*ALL SERVICES ARE DUE & PAYABLE AT THE TIME OF SERVICE.	YOU MAY PAY WITH CASH	I, VISA, MASTERCARD, DISCO	VER OR AMERICAN	

TREATMENT FOR INDIVIDUALS HAVING AN EXISTING MEDICAL POWER OF ATTORNEY OR THOSE REQUIRING A CARE GIVER:

Individuals with an existing medical power of attorney, who are no longer able to make decisions for themselves, are required to have their appointed agent present at each visit. Individuals who require a care giver or reside in a care facility are required to have a care giver present throughout each visit. These requirements have been established in an effort to maximize the benefits of the care we provide and the outcomes to our patients, and to comply with the law. In the event that a patient meeting any for these criteria arrives for a scheduled appointment without the required individual, the appointment will be rescheduled.

ACCOUNT GUARANTOR AGREEMENT:

I hereby authorize Texas Spine and Neurosurgery to administer clinically necessary treatment and/or procedures. I request the assignment of any and all insurance benefits directly to Texas Spine and Neurosurgery. I agree to pay any charges incurred for approved medical services which are not covered by another payor. I understand that the use of a check for payment is my acknowledgement and acceptance of the terms outlined in Texas Spine and Neurosurgery's posted check acceptance policy.

Patient/Guardian Signature:	 Date:

Steven C. Zielinski, MD, CM, FRCSC

1000 West Highway 6, Suite 430 Waco, Texas 76712-3793

Phone: 254.732.3987 Fax: 254.732.3823 E-mail: info@txspineonline.com

Patient Name:	Date	of Birth:	Appoi	ntment Date:	
Primary Care Physician:					
Referring Physician:					
Height: feet inch	es Weight :	pounds	Females – Are	you pregnant?	□ Yes □ No
CHIEF COMPLAINT (Reason for	r Visit):				
Where is your problem locate	d? □ Low Back	□ Neck □ H	ead 🛭 Mid Bac	k 🛮 Other:	
Answer "yes" or "no" to the fo	ollowing questions:				
Previous cervical spine surgery: Previous lumbar spine surgery: Previous thoracic spine surgery: Previous spinal fusion: Seen another specialist for this Is Heart attack in the last 6 months: Removal of implant due to infect Past Surgical Complications: Past Anesthesia Problems: Have you ever experienced ar WHEN:	Yes No ion: Yes No No Yes (if yes) W No Yes (if yes) W n injury to your neck	Decreased im History of HIV Diagnosed with Diagnosed with Diagnosed with History of kide /hat:	/AIDS: ch Hepatitis B: ch Hepatitis C: ch MRSA or VRE: chey dysfunction:		No No No No No
What imaging studies/tests ha	ave you had? 🔲 🗅	K-Ray □ M	RI CT Scan	□ Ultrasound	□ EMG
WHERE:		DA	TE:		
Are you claustrophobic? □	Yes □ No				
Conservative therapies you ha	ave received and for	how long?			
□ NONE	☐ Physical Thera	oy x mor	nths 🗆 ES	I Injection(s) x	times
☐ Chiropractic x months	☐ Pain Medicatio	n x month	s □ Ex	ercise x mon	ths
☐ Massage xmonths	☐ TENS Unit x	months	□ 0 ⁻	TC Medication x	months
Other (please list):					



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Draw your pain on the diagrams below using the symbols to show the type of pain you feel.

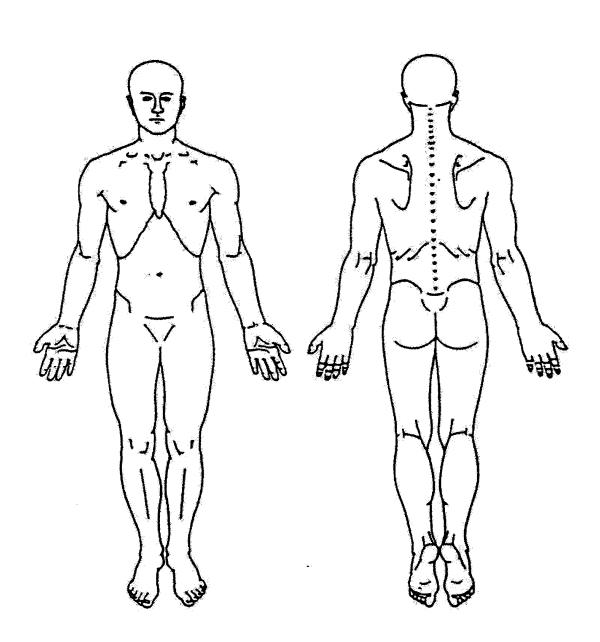
Stabbing pain /////

Pins & needles VVVVV

Burning pain 00000

Numbness - - - -

Aching pain XXXXX





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Patient Name:	Date of Birth:		Appointment Date:		
Review of Systems:					
Answer "yes" or "no'	' to the follow	ing questions:			
CONSTITUTIONAL:					
Chills: Fever:	☐ Yes ☐ No ☐ Yes ☐ No	Decline in Health: Weakness:	☐ Yes ☐ No ☐ Yes ☐ No	Fatigue: Weight Change:	☐ Yes ☐ No ☐ Yes ☐ No
EYES:					
Blurry Vision: Eyeglass Use: Recent Injury:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Cataracts: Floaters: Redness:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Double Vision: Pain with Light: Vision Loss:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No
ENT - NOSE:					
Discharge: Nosebleeds:	☐ Yes ☐ No ☐ Yes ☐ No	Frequent Colds: Sinus Infections:	☐ Yes ☐ No ☐ Yes ☐ No	Nasal Obstruction:	☐ Yes ☐ No
ENT - MOUTH:					
Bleeding Gums: Voice Changes:	☐ Yes ☐ No ☐ Yes ☐ No	Hoarseness	□ Yes □ No	Postnasal Drip:	☐ Yes ☐ No
ENT - EARS:					
Discharge: Infections:	☐ Yes ☐ No ☐ Yes ☐ No	Hearing Aid: Pain:	☐ Yes ☐ No ☐ Yes ☐ No	Hearing Impairment: Ringing in Ears:	☐ Yes ☐ No ☐ Yes ☐ No
ENT – THROAT/NECK	:				
Difficulty Swallowing: Tonsils Enlarged:	☐ Yes ☐ No ☐ Yes ☐ No	Frequent Sore Throats:	□ Yes □ No	Tenderness:	☐ Yes ☐ No
RESPIRATORY:					
Bronchitis: Pain: Short of Breath:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Cough: Pleurisy: Sputum:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Coughing Blood: Positive TB Test: Wheezing:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No
CARDIOVASCULAR:					
Chest Pain: Leg Pain-Walking: Short of Breath-Exertion: Thrombophlebitis:	☐ Yes ☐ No	Extremity(s) Discolored Palpitations: Short of Breath-Lying F Varicose Veins:	☐ Yes ☐ No	Rheumatic Fever: Swelling of Legs:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No



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Patient Name: Date		Date of Birth	:	Appointment Date:	
GASTROINTESTINAL:					
Abdominal Pain: Change in Frequency of BM: Constipation: Jaundice: Rectal Bleeding:	☐ Yes ☐ No	Antacid Use: Change in Stool Color: Diarrhea: Laxative Use: Vomiting:	☐ Yes ☐ No	Change in Appetite: Change in Stool Consistend Hemorrhoids: Nausea: Vomiting Blood:	☐ Yes ☐ No cy: ☐ Yes ☐ No
MUSCULOSKELETAL:					
Deformities: Muscle Cramps:	☐ Yes ☐ No ☐ Yes ☐ No	Joint Pain: Muscle Stiffness:	☐ Yes ☐ No ☐ Yes ☐ No	Joint Stiffness: Restricted Motion:	☐ Yes ☐ No ☐ Yes ☐ No
PSYCHIATRIC:					
Behavioral Change: Hallucinations: Nervousness:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Disorientation: Memory Loss:	☐ Yes ☐ No ☐ Yes ☐ No	Excessive Stress: Mood Changes:	☐ Yes ☐ No ☐ Yes ☐ No
NEUROLOGICAL:					
Dizziness: Loss of Consciousness: Tingling:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Fainting: Numbness: Tremors:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Head Injury: Paralysis: Unsteady Gait:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No
ENDOCRINE:					
Cold Intolerance: Increased Thirst:	☐ Yes ☐ No ☐ Yes ☐ No	Goiter: Neck Pain:	☐ Yes ☐ No ☐ Yes ☐ No	Heat Intolerance: Sweats:	☐ Yes ☐ No ☐ Yes ☐ No
HEMATOLOGIC/LYM	PH:				
Bleeding Easily: Lumps:	☐ Yes ☐ No ☐ Yes ☐ No	Blood Clots: Radiation Exposure:	☐ Yes ☐ No ☐ Yes ☐ No	Easy Bruisability: Swollen Glands:	☐ Yes ☐ No ☐ Yes ☐ No
ALLERGIC/IMMUNOL	.OGIC:				
Coughing: Recurrent Infections: Stuffy Nose:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Itchy Eyes: Runny Nose: Watery Eyes:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Itchy Nose: Sneezing:	☐ Yes ☐ No ☐ Yes ☐ No
GENITOURINARY:					
Blood In Urine: Excessive Urination: Infections: Urgency:	☐ Yes ☐ No	Burning: Flank Pain: Pain on Urination: Urine Discoloration:	☐ Yes ☐ No	Difficulty Starting Stream: Incontinence: Retention: Urine Odor:	☐ Yes ☐ No
CONDITION(S) NOT L	ISTED ABOVE:				



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Patient Name:		Date of Birth	n: Appo	ointment Date:	
Allergies:					
☐ No Known Dru	g Allergies				
☐ Adhesive Tape	☐ Amoxicillin	☐ Aspirin	☐ Betadine	☐ Biaxin	☐ Celebrex
☐ Codeine	☐ Demerol	☐ Erythrocin	☐ Erythromycin Base	☐ Flexeril	☐ Glucophage
☐ Hydrocodone	☐ Ibuprofen	☐ Iodine	☐ IVP Dye, Iodine Containi	ng 🗆 Keflex	☐ Latex
☐ Lidocaine	☐ Morphine	□ Novocain	☐ NSAIDS	☐ Penicillin	☐ Salicylate
☐ Sulfa (Sulfonamides)	☐ Tetanus Toxoid	☐ Tetracycline	☐ Vicodin		
Allergies not listed a	bove:			 	

Medications (list all):

Medication Name:	Dosage:	Frequency:	Prescribing Doctor:



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Patient Name:	Date of Birth:	Appointment Date:	
Health Screening: Answer "yes" or "no" to	the following question	ons with approximate date:	
Colorectal Screening?	☐ Yes ☐ No	Date:	
Mammography Screening?	☐ Yes ☐ No	Date:	
Received an Influenza Immunization for the I	Flu? ☐ Yes ☐ No	Date:	
Received the Pneumococcal Vaccine for Pneu	umonia? □ Yes □ No	Date:	

<u>Patient & Family Medical History:</u> Check the box regarding you and any family member who has experienced the conditions listed below. For all relatives, circle whether they are <u>alive</u> (A) or <u>deceased (D)</u>.

CONDITION	<u>Patient</u>	Mother (A or D)	Father (A or D)	Sister (A or D)	Brother (A or D)
Anemia					
Anxiety					
Arthritis					
Asthma					
Back Problems					
ВРН					
Breast Cancer					
CAD					
Cancer					
CHF					
Cholesterol High					
COPD					
Dementia					
Depression					
Dermatitis					
Diabetes					
Epilepsy					
GERD					
Glaucoma					
Gout					
Headache					
Hepatitis					
HIV					
Hypertension					
MI					
Migraine					
Pneumonia					
Renal Stone					
Stroke					
Tuberculosis (TB)					
Thyroid Disease					
Ulcer (GI)					



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Patient Name:		Date of Bir	ւh։	Appoin	tment Date:
Please Select All That	Apply To You	In Each Section:			
Social History:					
Tobacco Use: Cigarettes Cigars Pipe Chewing Tobacco Dipping Tobacco	☐ Smoke Daily	☐ Smoke Occasiona☐ Smoke Occasiona☐ Smoke Occasiona☐	ally Quit ally Quit ally Quit		oked oked oked
Alcohol Use: History of Alcohol use: Beer Wine Hard Liquor		☐ Occasional ☐ Occasional ☐ Occasional	□ Light □ Light □ Light	□ Heavy □ Heavy □ Heavy	
Drug Use: History of Non-Prescrip () Cocaine () Heroi		<u>=</u> '	o □ Yes etamine	Last time	used:
Employment: Full-Time	Part-Time V		Disabled Physical ()L		ved □ Full-Time Student () Sedentary () Homemaker
Household - Living Cond ☐ Live Alone ☐ Live		Live w/child(ren) & A	ge(s):		ted Living □ Nursing Facility
Lifestyle: Do you have any Tattoo Do you Exercise:			() Bicycling	() Running	() Swimming () Walking
Surgical History: (F) Female (M) Mal	le			
☐ No Surgical History (I have never und	dergone a surgical pro	cedure)		
□ AAA Repair □ Breast Reduction (F) □ Caesarean Section (F) □ Ectopic Pregnancy (F) □ Heart Valve □ Hysterectomy (F) □ Lasik – (R) or (L) □ Pacemaker □ PTCA □ Sinusectomy (Nasal) □ Tubal Ligation (F)	☐ CABG ☐ Chole ☐ ESWL ☐ Herni ☐ Intest ☐ LS Sp ☐ Prior	G Ca ecystectomy Co I Fra ia Abdominal Hip tinal By-Pass Kn ine Surgery Ma Surgeries Procedures Procedures Sh ectomy Th	pendectomy rotid Endartere lectomy acture o Fracture – (R) ee Arthroscopy astectomy (F) ostate Biopsy (I oulder Arthroscy yroidectomy sectomy (M)	or (L) / – (R) or (L) M)	□ Breast Augment (F) □ Cataract Extract – (R) or (L) □ Duodenal Ulcer □ Gastric Banding □ Hip Surgery – (R) or (L) □ Knee Surgery – (R) or (L) □ Oophorectomy Uni (F) □ Prostatectomy Retro (M) □ Shoulder Surgery – (R) or (L) □ Tonsillectomy
Surgaries Not Listed	Nhovo:				



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AUTHORIZATION TO DISCUSS MEDICAL INFORMATION

	Chahai		
	State:		
Phone #:	SSN:	D.O.B	//
Neurosurgery to discuss my r following people. I understar	medical treatment, medications, diand that my medical care and treatm	gnosis, and/or financial ent will not be discusse	information with the d with anyone that is
not on this list, except as die Spine & Neurosurgery.	sclosed in the Notice of Privacy Pra	actices information I wa	as provided by Texas
Name	Relationship		
Name	Relationship		<u></u>
Name	Relationship		
Name	Relationship		
Name	Relationship		_
X			
Patient's Signature	 Date		

You have the right to revoke this authorization, except to the extent that **Texas Spine & Neurosurgery** has relied on it, by submitting a request to this office in writing.



PRINT NAME of Responsible Party

Phone: 254.732.3987 Fax: 254.732.3823 E-mail: info@txspineonline.com

Appointment Date

Patient Name:	Date of Birth:	Appointment Date:
	ASSIGNMENT OF BENE	FITS
convenience, we accept cash, VIS	SA, MaterCard, Discover, Americar o-payments, coinsurance and/or de	re due at the time of service. For your n Express, travelers or personal checks up to eductibles are required by your insurance
hereby authorize and direct my iother health/medical plan, to isservices rendered to myself and/that I am responsible for any amount	nsurance carrier(s), including Med ue payment checks directly to Texa or my dependents regardless of m	nedical benefits to which I am entitled. I icare, TriCare, private insurance and any as Spine & Neurosurgery for medical by insurance benefits, if any. I understand the event that I receive the insurance is paid.
contact your insurance carrier to participate with your insurance p your visit. You will be provided a reimbursement to which you ma	epts many insurance plans, but not confirm that Dr. Steven C. Zielinsk plan, you will be responsible for pa in itemized bill which you may sub	t all. Prior to your initial visit, you should in participates in your plan. If he does not yment of all charges, in full, at the time of mit to your insurance plan for any does not participate in your plan, this las a self-pay patient.
regarding my illness and treatme treatment; and (3) allow a photo lifetime. This order will remain in Texas Spine & Neurosurgery on b request, I become fully financially authorized. I agree to pay all cha	Neurosurgery to: (1) release any ints; (2) process insurance claims good of my signature to be used	nformation necessary to insurance carriers generated in the course of examination or process insurance claims for the period of ting. I have requested medical services from dents, and understand that by making this es incurred in the course of the treatment sentation of the appropriate statement. A

Responsible Party's Signature



Witness

Phone: 254.732.3987 Fax: 254.732.3823 E-mail: info@txspineonline.com

Patient Name:	Date of Birth:	Appointment Date:
ACKNO	OWLEDGEMENT OF RECEIPT OF	PRIVACY NOTICE
Neurosurgery originates and	maintains paper and/or electronicest results, diagnoses, treatment as w	at as part of my health care, Texas Spine 8 c records describing my health history vell as plans for future care or treatment.
care;A source of informationA means by which a thiiA tool for healthcare op	mmunication among the many health of for applying my diagnosis and surgicated of the following my diagnosis and surgicated of the following means of the following the following means of the following the following the following means of the following the	• •
I understand that as part of Tomay become necessary to discabove. I understand and have I description of how Texas Spine further understand that Texa Practices. Should Texas Spine 8	lose my protected health information been provided with a <i>Notice of Privace</i> e & Neurosurgery may use and disclose Spine & Neurosurgery reserves the Reurosurgery of the Reurosurgery of the Reurosurgery of the Reurosurgery change its <i>Notice of the Reurosurgery</i> of the Reurosurgery of Reuros	ent, payment, or healthcare operations, it is another entity for the purposes stated by <i>Practices</i> that provides a more completed by the protected healthcare information. It is the right to change its <i>Notice of Privacy Privacy Practices</i> , an amended copy will be sent to the quest an amended copy will be sent to the
 such activity: Send visit reminders an Send routine correspon Leave messages on an activity: 	d test results to the address I have produce, such as billing statements, to t	the address I have provided; ciated with the telephone numbers I have
X		
Patient or Responsible Party	y's Signature Date	

Relationship of Patient to Witness



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Patient Name:	Date of Birt	th: Appointment	Date:
	ACKNOWLEDGEMENT OF REC	CEIPT OF FINANCIAL POLICY	•
(INITIAL HERE)	I understand that payment and financial arrangement for services are my responsibility.		
(INITIAL HERE)	I will not withhold or delay any paymy charges.	ment if my insurance company	denies payment for
(INITIAL HERE)	I have read and understand Texas Policies that have been set forware terms stated above.		-
Printed Name of Patier	nt's Representative (if not Patient)	Relationship to Patient	
Reason for signing on b	oehalf of Patient		
X			
Patient or Respor	nsible Party's Signature Date		



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Patient Web Portal Release of Liability

TERMS OF USE

Welcome to the Texas Spine & Neurosurgery patient web portal, powered by MediTouch and YourHealthFile. YourHealthFile is your Personal Health Record (sometimes referred to as PHR). Texas Spine & Neurosurgery has upgraded to an Electronic Health Record to modernize the practice of medicine and, more importantly, to increase the quality of your healthcare. YourHealthFile is your view into the Electronic Health Record and gives you access to your Account Information, Medical Records, and Appointments.

USE OF SITE

The use of this website and the services offered to you is subject to the terms and conditions herein. The patient portal services are only available to users who have been provided access by Texas Spine & Neurosurgery. We reserve the right to update or change the Terms of Use at any time for any reason by posting the modified Terms of Use in our office, located at 1000 West Highway 6, Suite 430, Waco, TX 76712.

USE OF SERVICES

- 1. Online communications should never be used for emergency communications or urgent (time sensitive) requests. These should occur via telephone or the use of a hospital emergency room.
- 2. Use online communications with caution. If there is information that you don't want transmitted electronically, you must inform Texas Spine & Neurosurgery in writing.
- 3. Texas Spine & Neurosurgery cannot and will not be held responsible for delays in online communication, or any issues with the transmittal or accuracy of electronic information contained in or transmitted through YourHealthFile.
- 4. Follow-up regarding electronic information and communications are solely your responsibility. You are responsible for calling or faxing our office should electronic information be inaccurate, or if an online communication goes unanswered.
- 5. Texas Spine & Neurosurgery routinely complies with HIPAA to protect your PHI. Likewise, you are responsible for taking steps to protect yourself from unauthorized use of online communications and information, such as keeping your password confidential. Texas Spine & Neurosurgery is not responsible for breaches of confidentiality caused by you and an independent third party, including Health Fusion, MediTouch and YourHealthFile.

DISCLAIMER

- 1. The services on the patient portal are provided "As-Is" and "As Available"; Texas Spine & Neurosurgery does not warrant that actual or perceived defects or inaccuracies will be corrected.
- 2. Texas Spine & Neurosurgery does not make any express or implied warranties about the patient portal, including but not limited to implied warranties of merchantability, fitness for a particular purposes, or non-infringement.
- 3. Texas Spine & Neurosurgery disclaims all warranties that the patient portal will meet your needs, or that they will be uninterrupted, timely, secure or error-free. Texas Spine & Neurosurgery also makes no warranty that the services, information and products will be accurate, reliable or complete.

4. You acknowledge that you understand and assume full responsibility for the risks associated with the use of the portal service. Your use of the portal services is at your sole risk.

LIMITATION OF LIABILITY

- 1. Texas Spine & Neurosurgery will not be liable to you or anyone else for any consequential, incidental, special or indirect damages (including but limited to lost profits or damages that result from the use or loss of use of the patient portal and third party content, inconvenience, or delay). This is true even if Texas Spine & Neurosurgery has been advised of the possibility of such damages or losses.
- 2. Texas Spine & Neurosurgery will not be liable to you or anyone else for any loss resulting from a cause over which such Texas Spine & Neurosurgery does not have direct control. This includes failure of electronic or mechanical equipment or communications lines (including telephone, cable and internet), unauthorized access, viruses, theft, operator errors, severe or extraordinary weather such as flood, earthquake, or other act of God, fire, war, insurrection, terrorist act, riot, labor dispute and other labor issues, accident, emergency or action of government.

INDEMNIFICATION

As a condition of your use of the patient portal, you agree to indemnify and hold Texas Spine & Neurosurgery and its' employees, including but not limited to its' physicians, nurses and other staff, harmless from and against any and all claims, losses, liability, costs and expenses (including but not limited to attorneys' fees) arising from your use of the patient portal, or from any violation of these Terms.

TERMINATION

Texas Spine & Neurosurgery may terminate your access to the patient portal for any reason, without prior notice.

ACCESS

Your signature below indicates your understanding of the above terms and conditions, and your desire to obtain online access to the patient portal subject to said terms and conditions.

Patient Name:	DOB:
E-mail Address:	Appointment Date:
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Patient's Signature	Date