

Phone: 254.732.3987 Fax: 254.732.3823 E-mail: info@txspineonline.com

Welcome to Texas Spine & Neurosurgery. Below is our contact information:

1000 West Highway 6, Suite 430 Waco, Texas 76712 Phone: (254) 732-3987 Fax: (254) 732-3823

http://www.txspineonline.com

Please fill out the following forms completely in ink. Do not use pencil! We are providing you with information regarding our policies and procedures. Please read over these pages and sign them. This information will help with questions you may have regarding your care.

Through Oct. 31, 2014, our office is open from 9:00am to 11:00am, and from Noon – 5:00pm Monday through Thursday, excluding holidays. We are open from 9:00am to Noon on Friday, excluding holidays. Beginning Nov. 1, 2014, our office will be open from 8:30am to 11:00am, and from Noon – 4:30pm Monday through Thursday, excluding holidays. We will continue to be open from 9:00am to Noon on Friday, excluding holidays.

Patients are seen by scheduled appointment only. Please be on time to your appointments. Each of our patients has the right to be seen at his/her scheduled appointment time. If you are more than 10 minutes late to your appointment, we will likely need to reschedule your appointment. Expect your first appointment with Texas Spine & Neurosurgery to last 1-2 hours. Subsequent appointments typically last between 15 minutes and 1 hour.

Due to the nature of our practice, there are rare situations which cause the doctor to run behind or to be unavailable for clinic. If this occurs, your appointment may need to be rescheduled. This can happen for a number of reasons, such as Dr. Zielinski being called to an emergency or running late in surgery. We ask for your patience in the event that a delay occurs in your scheduled appointment time, and apologize in advance if you are inconvenienced due to such an issue. We strive to limit inconvenience to patients, and communicate changes to your appointment with as much notice and courtesy as possible.

All missed appointments will result in a \$25.00 administrative fee. To avoid incurring this fee, cancel or reschedule your appointment at least 72 hours in advance of your scheduled appointment. Co-pays and applicable deductibles are due *before* you see the doctor. We accept cash, money orders, cashier's checks, personal checks, Visa, MasterCard and Discover. If your personal check is returned for insufficient funds, you must pay all bank fees, the original amount of the check, and a \$25.00 fee, before you will be scheduled to see the doctor again.

The best way to communicate with our office is via the telephone. Do not rely on e-mail or other electronic forms of communication to reach us.

Thank you for choosing Texas Spine & Neurosurgery.



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Satellite Clinic Locations

Texas Spine & Neurosurgery understands that some patients can be more conveniently served outside of Waco. To accommodate these patients, we have established 4 satellite clinics throughout Central Texas. Although not all appointments can be scheduled at these locations, most can, including new patient visits, MRI reviews and many post-operative follow up visits. We are affiliated with hospitals and surgery centers near these locations as well. If you prefer a location closer to home, please let us know. Our satellite clinics are in the following locations:

ENNIS (Satellite Location)

Ennis Chiropractic and Wellness Center 109 N.W. Main Street Ennis, TX 75119

GATESVILLE (Satellite Location)

Coryell Memorial Hospital 1507 W Main Street Gatesville, TX 76528

GROESBECK (Satellite Location)

Family Medicine Center (Limestone Medical Center) Medical Arts Building 801 McClintic Drive Groesbeck, TX 76642

HILLSBORO (Satellite Location)

Hill County Chiropractic 1313 East Franklin Street Hillsboro, TX 76645



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Patient Information:		Appointment Date:
PLEASE PRINT CLEARLY AND COMPLETE EACH ITEM IN INK – DC	NOT USE PENCIL OR LEA	
Patient Name:	Date of Birth:	Age:
Mailing Address:	City:	State: Zip Code:
Home Phone: Cell Phone:		SS#:
Gender (circle): MALE FEMALE Marital Status	(circle): MARRIED SIN	NGLE DIVORCED WIDOWED SEPARATED
Race: ☐ White ☐ African American ☐ A	American Indian	☐ Asian ☐ Other ☐ Hispanic
Ethnicity:	anic or Latino	
Employer:	Work Phone:	
Emergency Contact Person (not living with you):		Phone:
Relationship to patient:	Patient E-mail	Address:
How did you hear about us (Check all that apply):	☐ Family Physician	☐ TV ☐ Family/Friend ☐ Website
	☐ Magazine ☐ V	Vacoan □ Rambler □ Waco Today
Insurance Information & Subscriber:		
Primary Insurance Information		
Insurance Name:ID/	Policy #:	Grp #:
Name of Insured:	DOB:	SSN:
Relationship to Patient:	Employer	
Secondary Insurance Information		
Insurance Name: ID	/Policy #:	Grp #:
Name of Insured:	DOB:	SSN:
*ALL SERVICES ARE DUE & PAYABLE AT THE TIME OF SERVICE TREATMENT FOR INDIVIDUALS HAVING AN EXISTING MEDICAL Individuals with an existing medical power of attorney, who are appointed agent present at each visit. Individuals who require present throughout each visit. These requirements have been extended the outcomes to our patients, and to comply with the law. In the appointment without the required individual, the appointment of ACCOUNT GUARANTOR AGREEMENT: I hereby authorize Texas Spine and Neurosurgery to administer of any and all insurance benefits directly to Texas Spine and services which are not covered by another payor. I understand to of the terms outlined in Texas Spine and Neurosurgery's posted	POWER OF ATTORNEY or no longer able to make do a care giver or reside in established in an effort to be event that a patient me will be rescheduled. clinically necessary treatm Neurosurgery. I agree to hat the use of a check for	rTHOSE REQUIRING A CARE GIVER: ecisions for themselves, are required to have their a care facility are required to have a care giver maximize the benefits of the care we provide and eeting any for these criteria arrives for a scheduled ment and/or procedures. I request the assignment pay any charges incurred for approved medical

Patient/Guardian Signature: _____ Date: _____



Patient Nan	ne:		Dat	e of Birth:		Appoin	tment Date:	-
Primary Car	e Physician:							
Referring Ph	nysician:							
Height:	feet	inches	Weight:	pound	s Fe	males – Are y	ou pregnant?	☐ Yes ☐ No
CHIEF COM	PLAINT (Rea	ason for Vis	sit):					
Where is yo	our problem	located?	□ Low Back	□ Neck □	□ Head	☐ Mid Back	□ Other:	
Answer "ye	es" or "no" t	o the follo	wing questions	:				
Previous lum Previous tho Previous spir Seen anothe Heart attack	vical spine sun bar spine sun racic spine sun hal fusion: r specialist fo in the last 6 mplant due t	rgery: urgery: or this Issue: months:	☐ Yes ☐ No		immuni HIV/AIDS with He with He with MF	ty: 5: patitis B:	☐ Yes ☐	No No No No No
_			☐ Yes (if yes)					
Past Anesthe	esia Problems	s: 🗆 No	☐ Yes (if yes)	What:				
What imagi	ing studies/	tests have	you had? □	l X-Ray □	MRI	☐ CT Scan	□ Ultrasound	□ EMG
WHERE:						DATE:		
Are you cla	ustrophobio	:? □ Yes	s □ No					
Conservativ	e therapies	you have	received and fo	or how long?				
□NONE			☐ Physical Ther	ару х г	months	□ ESI I	njection(s) x	times
☐ Chiroprac	tic x m	onths	☐ Pain Medicat	ion x mo	nths	□ Exe	rcise x mon	nths
☐ Massage >	xmonths		☐ TENS Unit x _	months		□ отс	Medication x	months
□ Other (ple	ase list):							



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Patient Name:	Date of Birth:	Appointment Date:

Draw your pain on the diagrams below using the symbols to show the type of pain you feel.

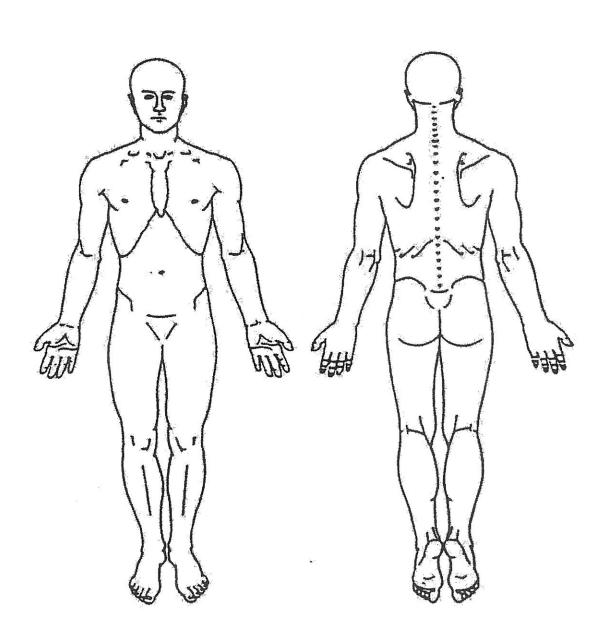
Stabbing pain /////

Pins & needles VVVVV

Burning pain 00000

Numbness - - - -

Aching pain XXXXX





Patient Name:		Date of Birth:		_ Appointment Date:	
Review of Systems:					
Answer "yes" or "no	" to the follow	ing questions:			
CONSTITUTIONAL:					
Chills: Fever:	☐ Yes ☐ No ☐ Yes ☐ No	Decline in Health: Weakness:	AND SHOW THE PROPERTY OF THE P	Fatigue: Weight Change:	☐ Yes ☐ No ☐ Yes ☐ No
EYES:					
Blurry Vision: Eyeglass Use: Redness:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Cataracts: Pain with Light: Vision Loss:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Double Vision: Recent Injury: Floaters:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No
ENT - NOSE:					
Discharge: Nosebleeds:	☐ Yes ☐ No ☐ Yes ☐ No	Frequent Colds: Sinus Infections:	☐ Yes ☐ No ☐ Yes ☐ No	Nasal Obstruction:	☐ Yes ☐ No
ENT - MOUTH:					
Bleeding Gums: Voice Changes:	☐ Yes ☐ No ☐ Yes ☐ No	Hoarseness	☐ Yes ☐ No	Postnasal Drip:	☐ Yes ☐ No
ENT - EARS:					
Discharge: Infections:	☐ Yes ☐ No ☐ Yes ☐ No	Hearing Aid: Pain:	☐ Yes ☐ No ☐ Yes ☐ No	Hearing Impairment: Ringing in Ears:	☐ Yes ☐ No ☐ Yes ☐ No
ENT - THROAT/NECH	(:				
Frequent Sore Throats: Difficulty Swallowing:	☐ Yes ☐ No ☐ Yes ☐ No	Tenderness:	☐ Yes ☐ No	Tonsils Enlarged:	☐ Yes ☐ No
RESPIRATORY:					
Cough: Coughing Blood: Positive TB Test:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Wheezing: Pain: Short of Breath:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Bronchitis: Pleurisy: Sputum:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No
CARDIOVASCULAR:					
Chest Pain: Extremity(s) Discolored Rheumatic Fever: Swelling of Legs:	☐ Yes ☐ No d: ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Palpitations: Heart Murmur: Short of Breath - Exertice Thrombophlebitis:	☐ Yes ☐ No ☐ Yes ☐ No on: ☐ Yes ☐ No ☐ Yes ☐ No	Varicose Veins: Leg Pain - Walking: Short of Breath-Lying Flat:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No



Patient Name:		Date of Birth	•	_Appointment Date: _	
CACTROINTECTINIAL					
GASTROINTESTINAL:					
Abdominal Pain: Jaundice: Change in Frequency of BN Hemorrhoids: Vomiting:	☐ Yes ☐ No ☐ Yes ☐ No И:☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Constipation: Rectal Bleeding: Change in Stool Color: Laxative Use: Vomiting Blood:	☐ Yes ☐ No	Diarrhea: Antacid Use: Change in Stool Consistenc Nausea: Change in Appetite:	☐ Yes ☐ No ☐ Yes ☐ No y: ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No
MUSCULOSKELETAL:			,		
Joint Pain:	□ Yes □ No	Deformities:	☐ Yes ☐ No	Joint Stiffness:	☐ Yes ☐ No
Muscle Cramps:	☐ Yes ☐ No	Muscle Stiffness:	☐ Yes ☐ No	Restricted Motion:	☐ Yes ☐ No
PSYCHIATRIC:					
Behavioral Change: Hallucinations: Nervousness:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Disorientation: Memory Loss:	☐ Yes ☐ No ☐ Yes ☐ No	Excessive Stress: Mood Changes:	☐ Yes ☐ No ☐ Yes ☐ No
NEUROLOGICAL:					
Loss of Consciousness: Head Injury: Tingling:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Dizziness: Numbness: Tremors:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Fainting: Paralysis: Unsteady Gait:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No
ENDOCRINE:					
Cold Intolerance: Increased Thirst:	☐ Yes ☐ No ☐ Yes ☐ No	Goiter: Neck Pain:	☐ Yes ☐ No ☐ Yes ☐ No	Heat Intolerance: Sweats:	☐ Yes ☐ No ☐ Yes ☐ No
HEMATOLOGIC/LYM	PH:				
Bleeding Easily: Lumps:	☐ Yes ☐ No ☐ Yes ☐ No	Blood Clots: Radiation Exposure:	☐ Yes ☐ No ☐ Yes ☐ No	Easy Bruisability: Swollen Glands:	☐ Yes ☐ No ☐ Yes ☐ No
ALLERGIC/IMMUNO	LOGIC:				
Coughing: Recurrent Infections: Stuffy Nose:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Itchy Eyes: Runny Nose: Watery Eyes:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Itchy Nose: Sneezing:	☐ Yes ☐ No ☐ Yes ☐ No
GENITOURINARY:					
Blood In Urine: Excessive Urination: Infections: Urgency:	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No	Burning: Flank Pain: Pain on Urination: Urine Discoloration:	☐ Yes ☐ No	Difficulty Starting Stream: Incontinence: Retention: Urine Odor:	☐ Yes ☐ No
CONDITION(S) NOT L	ISTED ABOVE:				



Patient Name:			Date of Bir	th:	_ Appoin	tment Date:	
Allergies:							
☐ No Known Drug	g Alle	rgies					
□ Adhesive Tape □ Codeine □ Hydrocodone □ Lidocaine □ Sulfa (Sulfonamides) Allergies not listed all	□ Del	noxicillin merol aprofen orphine canus Toxoid	☐ Aspirin ☐ Erythrocin ☐ Iodine ☐ Novocain ☐ Tetracycline		n Base [Containing [□ Biaxin □ Flexeril □ Keflex □ Penicillin	☐ Celebrex ☐ Glucophage ☐ Latex ☐ Salicylate
Medications (list al	<u>I):</u>						
Medication Nam	e:	Dos	age:	Frequen	cy:	Prescri	bing Doctor:



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Patient Name: Date o	of Birth:	Appointment Date:	_
Health Screening: Answer "yes" or "no" to the fo	llowing questi	ons with approximate date:	
Colorectal Screening?	□ Yes □ No	Date:	
Mammography Screening?	☐ Yes ☐ No	Date:	
Received an Influenza Immunization for the Flu?	□ Yes □ No	Date:	
Received the Pneumococcal Vaccine for Pneumonia	? □ Yes □ No	Date:	

<u>Patient & Family Medical History:</u> Check the box regarding you and any family member who has experienced the conditions listed below. For all relatives, circle whether they are <u>alive</u> (A) or <u>deceased (D)</u>.

CONDITION	Patient	Mother (A or D)	Father (A or D)	Sister (A or D)	Brother (A or D)
Anemia					
Anxiety					
Arthritis					
Asthma					
Back Problems					
BPH					
Breast Cancer					
CAD					
Cancer					
CHF					
Cholesterol High					
COPD					
Dementia					
Depression					
Dermatitis					
Diabetes					
Epilepsy					
GERD					
Glaucoma					
Gout					
Headache					
Hepatitis					
HIV					
Hypertension					
MI					
Migraine					
Pneumonia					
Renal Stone					
Stroke					
Tuberculosis (TB)					
Thyroid Disease					
Ulcer (GI)					



Patient Name:		Date o	f Birth: _		Appoin	tment Date:	
Please Select All That	Apply To You I	n Each Section:					
Social History:							
76. T. C. C.	☐ Smoke Daily	☐ Smoke Occa ☐ Smoke Occa ☐ Smoke Occa ☐ Smoke Occa ☐ Smoke Occa	sionally sionally sionally	☐ Quit☐ Qui	☐ Never Small	oked oked oked	
Alcohol Use: History of Alcohol use: Beer Wine Hard Liquor Drug Use:	□ Social □ Social	□ Occasional □ Occasional □ Occasional		ight ight ight	□ Heavy □ Heavy □ Heavy		
History of Non-Prescrip () Cocaine () Heroir			□ No □ nphetami		Last time	used:	
Employment: Full-Time		□ Retired 'ork Type: ()H		led ical ()L		ved □ Full () Sedentary (-Time Student) Homemaker
Household - Living Cond ☐ Live Alone ☐ Live		.ive w/child(ren)	& Age(s):			ted Living □ N	ursing Facility
<i>Lifestyle:</i> Do you have any Tattoo Do you Exercise:			bics ()	Bicycling	() Running	() Swimming	() Walking
Surgical History: (F)	Female (M) Male	e					
\square No Surgical History (I have never und	ergone a surgica	ıl procedu	re)			
□ AAA Repair □ Breast Reduction (F) □ Caesarean Section (F) □ Ectopic Pregnancy (F) □ Heart Valve □ Hysterectomy (F) □ Lasik – (R) or (L) □ Pacemaker □ PTCA □ Sinusectomy (Nasal) □ Tubal Ligation (F)	☐ CABG☐ Choled☐ ESWL☐ Hernia☐ Intesti☐ LS Spin☐ Prior S	cystectomy [a Abdominal [inal By-Pass [ne Surgery [Surgeries [rocedures [□ Mastect □ Prostate	Endartere my ture – (R) throscopy omy (F) Biopsy (N r Arthrosc ectomy	or (L) - (R) or (L) //)	☐ Breast Augme ☐ Cataract Extra ☐ Duodenal Ulce ☐ Gastric Bandin ☐ Hip Surgery — ☐ Knee Surgery — ☐ Oophorectom ☐ Prostatectomy ☐ Shoulder Surgery ☐ Tonsillectomy	ct – (R) or (L) er (g (R) or (L) – (R) or (L) y Uni (F) v Retro (M)
Surgeries Not Listed A	hove.						



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AUTHORIZATION TO DISCUSS MEDICAL INFORMATION

Please complete the following Information: Patient Name: City: ______ Zip: _____ Phone #: ______ D.O.B. ____/____ ______, give full authorization to Texas Spine & Neurosurgery to discuss my medical treatment, medications, diagnosis, and/or financial information with the following people. I understand that my medical care and treatment will not be discussed with anyone that is not on this list, except as disclosed in the Notice of Privacy Practices information I was provided by Texas Spine & Neurosurgery. Relationship Name Relationship Name Relationship Name Relationship Name Relationship Name Patient's Signature Date

You have the right to revoke this authorization, except to the extent that **Texas Spine & Neurosurgery** has relied on it, by submitting a request to this office in writing.



PRINT NAME of Responsible Party

Phone: 254.732.3987 Fax: 254.732.3823 E-mail: <u>info@txspineonline.com</u>

Appointment Date

Patient Name: Date of Birth: Appointment Date:
ASSIGNMENT OF BENEFITS
Financial Responsibilty All professional services rendered are charged to the patient and are due at the time of service. For your convenience, we accept cash, VISA, MaterCard, Discover, traveler's or personal checks, and money orders. Of co-payments, coinsurance and/or deductibles are required by your insurance plan, they are due when services are rendered.
Assignment of Benefits I hereby assign all medical and surgical benefits, to include majoy medical benefits to which I am entitled. I hereby authorize and direct my insurance carrier(s), including Medicare, TriCare, private insurance and any other health/medical plan, to issue payment checks directly to Texas Spine & Neurosurgery for medical services rendered to myself and/or my dependents regardless of my insurance benefits, if any. I understand that I am responsible for any amount not covered by insurance. In the event that I receive the insurance payment, I realize that I will be billed personally until the balance is paid.
Physician's Participation with Insurance Plans Texas Spine & Neurosurgery accepts many insurance plans, but not all. Prior to your initial visit, you should contact your insurance carrier to confirm that Dr. Steven C. Zielinski participates in your plan. If he does not participate with your insurance plan, you will be responsible for payment of all charges, in full, at the time of your visit. You will be provided an itemized bill which you may submit to your insurance plan for any reimbursement to which you may be entitled. NOTE: If Dr. Zielinski does not participate in your plan, this office will NOT bill your insurance company and you will be treated as a self-pay patient.
Authorization to Release Information I hereby authorize Texas Spine & Neurosurgery to: (1) release any information necessary to insurance carriers regarding my illness and treatments; (2) process insurance claims generated in the course of examination or treatment; and (3) allow a photocopy of my signature to be used to process insurance claims for the period of lifetime. This order will remain in effect until revoked by me in writing. I have requested medical services from Texas Spine & Neurosurgery on behalf or myself and/or my dependents, and understand that by making this request, I become fully financially responsible for any and all charges incurred in the course of the treatment authorized. I agree to pay all charges in full, immediately upon presentation of the appropriate statement. A photocopy of this assignment is to be considered as valid as the original.

Responsible Party's Signature



Witness

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Patient Name:	Date of Birth:	Appointment Date:
ACKNOWLE	EDGEMENT OF RECEIPT O	F PRIVACY NOTICE
Neurosurgery originates and main	ntains paper and/or electro sults, diagnoses, treatment as	that as part of my health care, Texas Spine & onic records describing my health history, s well as plans for future care or treatment. I
care;A source of information for aA means by which a third-par	nication among the many hea applying my diagnosis and surgerty payer can verify that servions of Texas Spine & Neurosu	althcare professionals who contribute to my gical information to my bill; ces billed were actually provided; and urgery such as assessing quality of care and
may become necessary to disclose rabove. I understand and have been description of how Texas Spine & Note that Texas Spine & N	my protected health informat provided with a Notice of Printe leurosurgery may use and distine & Neurosurgery reserve urosurgery change its Notice	tment, payment, or healthcare operations, it ion to another entity for the purposes stated vacy Practices that provides a more complete sclose my protected healthcare information. It is the right to change its Notice of Privacy of Privacy Practices, an amended copy will be request an amended copy will be sent to the
 such activity: Send visit reminders and test Send routine correspondence Leave messages on an answer 	t results to the address I have e, such as billing statements, ering machine or voicemail as	nless I specifically give direction prohibiting provided; to the address I have provided; sociated with the telephone numbers I have at I call the Practice on medical or billing
X		
Patient or Responsible Party's Si	gnature Date	

Relationship of Patient to Witness



Patient Name:	Date	of Birth:	Appointment Date: _			
	ACKNOWLEDGEMENT O	F RECEIPT OF FINA	ANCIAL POLICY			
(INITIAL HERE)	I understand that payment a	nd financial arranger	ment for services are my	responsibility.		
	AL HERE) I will not withhold or delay any payment if my insurance company denies payment for my charges.					
	I have read and understand Policies that have been set terms stated above.	-				
Printed Name of Patient	's Representative (if not Patien	t) Relatio	nship to Patient			
Reason for signing on be	ehalf of Patient					
X	 ible Party's Signature	 Date				



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Patient Web Portal Release of Liability

TERMS OF USE

Welcome to the Texas Spine & Neurosurgery patient web portal, powered by MediTouch and YourHealthFile. YourHealthFile is your Personal Health Record (sometimes referred to as PHR). Texas Spine & Neurosurgery has upgraded to an Electronic Health Record to modernize the practice of medicine and, more importantly, to increase the quality of your healthcare. YourHealthFile is your view into the Electronic Health Record and gives you access to your Account Information, Medical Records, and Appointments.

USE OF SITE

The use of this website and the services offered to you is subject to the terms and conditions herein. The patient portal services are only available to users who have been provided access by Texas Spine & Neurosurgery. We reserve the right to update or change the Terms of Use at any time for any reason by posting the modified Terms of Use in our office, located at 1000 West Highway 6, Suite 430, Waco, TX 76712.

USE OF SERVICES

- 1. Online communications should never be used for emergency communications or urgent (time sensitive) requests. These should occur via telephone or the use of a hospital emergency room.
- 2. Use online communications with caution. If there is information that you don't want transmitted electronically, you must inform Texas Spine & Neurosurgery in writing.
- 3. Texas Spine & Neurosurgery cannot and will not be held responsible for delays in online communication, or any issues with the transmittal or accuracy of electronic information contained in or transmitted through YourHealthFile.
- 4. Follow-up regarding electronic information and communications are solely your responsibility. You are responsible for calling or faxing our office should electronic information be inaccurate, or if an online communication goes unanswered.
- 5. Texas Spine & Neurosurgery routinely complies with HIPAA to protect your PHI. Likewise, you are responsible for taking steps to protect yourself from unauthorized use of online communications and information, such as keeping your password confidential. Texas Spine & Neurosurgery is not responsible for breaches of confidentiality caused by you and an independent third party, including Health Fusion, MediTouch and YourHealthFile.

DISCLAIMER

- 1. The services on the patient portal are provided "As-Is" and "As Available"; Texas Spine & Neurosurgery does not warrant that actual or perceived defects or inaccuracies will be corrected.
- 2. Texas Spine & Neurosurgery does not make any express or implied warranties about the patient portal, including but not limited to implied warranties of merchantability, fitness for a particular purposes, or non-infringement.
- 3. Texas Spine & Neurosurgery disclaims all warranties that the patient portal will meet your needs, or that they will be uninterrupted, timely, secure or error-free. Texas Spine & Neurosurgery also makes no warranty that the services, information and products will be accurate, reliable or complete.

4. You acknowledge that you understand and assume full responsibility for the risks associated with the use of the portal service. Your use of the portal services is at your sole risk.

LIMITATION OF LIABILITY

- Texas Spine & Neurosurgery will not be liable to you or anyone else for any consequential, incidental, special or indirect damages (including but limited to lost profits or damages that result from the use or loss of use of the patient portal and third party content, inconvenience, or delay). This is true even if Texas Spine & Neurosurgery has been advised of the possibility of such damages or losses.
- 2. Texas Spine & Neurosurgery will not be liable to you or anyone else for any loss resulting from a cause over which such Texas Spine & Neurosurgery does not have direct control. This includes failure of electronic or mechanical equipment or communications lines (including telephone, cable and internet), unauthorized access, viruses, theft, operator errors, severe or extraordinary weather such as flood, earthquake, or other act of God, fire, war, insurrection, terrorist act, riot, labor dispute and other labor issues, accident, emergency or action of government.

INDEMNIFICATION

As a condition of your use of the patient portal, you agree to indemnify and hold Texas Spine & Neurosurgery and its' employees, including but not limited to its' physicians, nurses and other staff, harmless from and against any and all claims, losses, liability, costs and expenses (including but not limited to attorneys' fees) arising from your use of the patient portal, or from any violation of these Terms.

TERMINATION

Texas Spine & Neurosurgery may terminate your access to the patient portal for any reason, without prior notice.

ACCESS

Your signature below indicates your understanding of the above terms and conditions, and your desire to obtain online access to the patient portal subject to said terms and conditions.

Patient Name:	DOB:
E-mail Address:	Appointment Date:
X	
Patient's Signature	Date